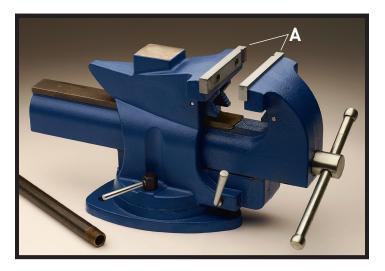
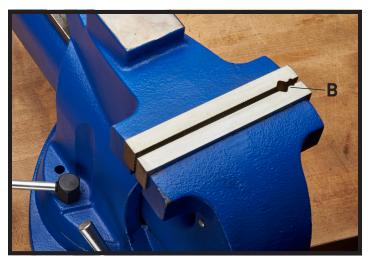


Please Read This Memo Prior To Opening

Thank you for your purchase of the Heavy Duty Shop Mechanic's Vise. Please accept our apologies as there was an unforeseen production problem with this item. Please understand that your vise will operate correctly as is. The information below explains the problem in further detail.



Please Note that the vertical grooves (\mathbf{B}) on the vise jaws (\mathbf{A}) are not exactly the same as what is pictured in our catalog and on our website. The vise that you received has one V-shaped notch in the jaws where it should really have two — one wider than the other (\mathbf{B}).



Please Understand That Your Vise Will Still Operate Correctly Your vise jaws are only missing the smaller V-shaped notch, which is usually meant for holding very narrow metal materials (i.e. drill bits, etc.) in an upright position.

Replacement Jaws

We expect to receive replacement jaws by the end of March. You don't need to do anything. Once we receive them we will ship them to you immediately.

What You Need To Do

When you receive the new jaws, replacing them can simply be achieved using a Phillips head screwdriver following the instructions below:

- **1** Remove the screws located inside the holes labeled (**C**).
- 2 Remove the old jaws and replace with the new jaws.

If you have questions or need clarification on this or any Garrett Wade product, please don't hesitate to contact our Technical Department at (800)-221-2942, or Tech@GarrettWade.com.

