



Garrett Wade

Technical Memo T72

Re: 76C01.11

To: Customers of the Italian Automatic Hose Reel
From: The Garrett Wade Technical Department.

Congratulations on choosing the Roto-Roll Automatic Hose Reel. Below find a tip we found to make your experience with this reel more satisfying.

When attempting to lock the hose in place we found that the further the hose was unreeled the easier it was to lock. Our belief is that the more tension on the rewind spring caused the hose to retract at a faster speed activating the lock. The directions included with the hose reel indicate to “Quickly Pull” to activate locking feature. When this is done correctly the hose gets a bit of slack and retracts quickly which is what activates the lock. Activating the lock proves a little more difficult when only 10-15’ of hose is unreeled because of the minimal slack this length allows.

If you have any questions regarding the hose reel, please give our Technical Department a call at 800-221-2942

Garrett Wade Customer Service

For further assistance, call the Garrett Wade Technical Department at 800 221 2942, or email us at mail@garrettwade.com